

# Terms of Use and Privacy Policy

The Hyam Technologies Limited, trading under the operational name of Hyam Institute of Technology (the "Institute"), is committed to delivering services that recognise and respect users' privacy concerns. These Terms of Use and Privacy Notice (these "Terms") are intended to inform you of our general policies and practices regarding our collection, use, and disclosure of the information that you submit to us and that we collect from you during your use of the [www.hyaminstitute.net](http://www.hyaminstitute.net) website (the "Site"). By accessing or using the Site, you agree to these Terms. By viewing this Site, you are agreeing to these Terms.

The types of information we collect may vary depending on the specific area of the Site you visit or application you use. Accordingly, these Terms are intended to be a general statement and may be supplemented by more specific privacy notices that pertain to personal information exclusively associated with a specific department, unit or function.

## 1. Site Content

The content on this Site, including but not limited to text, graphics, images, software, and other material (collectively, the "Content"), is provided for general informational purposes only. The Institute endeavours to ensure that the Content is accurate and up to date, but makes no representations or warranties of any kind, express or implied, as to the accuracy, completeness, or suitability of the Content for any particular purpose.

All Content on this Site is the intellectual property of the Institute or its licensors and is protected by applicable copyright, trademark, and other intellectual property laws. You may not reproduce, distribute, or create derivative works from any Content without the express written consent of the Institute.

Unauthorised use of the Site or its Content may give rise to a claim for damages and may constitute a criminal offence.

## 2. Acceptable Use

You agree to use this Site only for lawful purposes and in a manner that does not infringe the rights of others or restrict or inhibit their use of the Site. Prohibited conduct includes, but is not limited to: transmitting any unlawful, harassing, defamatory, or otherwise objectionable material; attempting to gain unauthorised access to any part of the Site or its related systems; or introducing malicious software of any kind.

The Institute reserves the right to suspend or terminate access to the Site for any user who, in the Institute's reasonable opinion, has breached these Terms.

## 3. Links to Outside Websites

This Site may contain links to third-party websites that are not operated by or affiliated with the Institute. These links are provided solely for your convenience and information. The Institute does not control the content of those sites and accepts no responsibility for them or for any loss or damage that may arise from your use of them.

The inclusion of any link on this Site does not imply endorsement by the Institute of the linked website or its content. You access any linked third-party websites entirely at your own risk. We recommend that you review the privacy and terms of use policies of any third-party sites you visit.

## 4. Our Information Collection and Use Practices

The Institute is committed to protecting your personal information. We collect only the minimum data necessary to operate the Site and provide our services. We do not sell, rent, lease, or otherwise transfer your personal data to third parties for commercial purposes.

Any personal information we hold is processed in accordance with applicable data protection legislation, including the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018. We process personal data on the basis of legitimate interests, compliance with legal obligations, or where you have given your explicit consent.

We retain personal data only for as long as necessary for the purposes for which it was collected, or as required by law. You have the right to request access to, correction of, or erasure of your personal data at any time by contacting us at the address below.

## **5. Information We Collect From You Via Emails or Submission of the Contact Form**

When you send us an email or submit a contact form on the Site, we may collect personal information such as your name, email address, and any other information you choose to provide. This information is used solely for the purpose of responding to your enquiry or request.

We will not use your contact details to send you unsolicited marketing communications. You will only receive further communications from us if you have actively requested them or if we are required to contact you in connection with a matter you have raised.

Emails sent to or from the Institute may be monitored for security and operational purposes in accordance with applicable law.

## **6. Children's Privacy**

**Under the UK General Data Protection Regulation (GDPR), 13 is the age at which children can legally consent to their personal data being used by "information society services" (websites, social media, games).**

The Site is not directed at children under the age of 13, and we do not knowingly collect personal information from children under this age. If you are a parent or guardian and believe that your child has provided us with personal information without your consent, please contact us immediately so that we can take appropriate steps to delete such information.

If we become aware that we have inadvertently collected personal data from a child under the age of 13 without appropriate consent, we will take prompt steps to delete that information from our records.

## **7. Cookies and Website Analytics**

**Some portions of the Site may use Google Analytics (or other similar web analytics tools) to collect information about visitor traffic and behaviour.**

The Site uses a limited number of cookies that are strictly necessary for its operation. These include session cookies that help manage your visit to the Site and ensure its correct functioning. We do not use cookies for advertising, tracking, or profiling purposes.

We may use anonymised, aggregated analytics data to understand how visitors interact with the Site in order to improve its content and usability. This analytics data does not identify individual users and is not linked to any personal information. Where analytics tools are used, they are configured to anonymise IP addresses and to prevent data sharing with third parties for advertising purposes.

You can control cookie settings through your browser. Please note that disabling cookies may affect certain functionalities of the Site.

You can use the [Google Analytics Opt-Out Browser Add-on](#) to disable tracking by Google Analytics.

## **8. Advertising**

The Institute does not display third-party advertisements on the Site, nor does it use behavioural targeting, interest-based advertising, or any form of user profiling for commercial gain.

We do not share your data with advertising networks, data brokers, or any other third parties for the purpose of serving you targeted advertisements, either on this Site or elsewhere on the internet. This commitment to an advertisement-free experience reflects our core values of privacy, transparency, and respect for our users.

## **9. Data Security**

The Institute takes reasonable technical and organisational measures to protect the personal information we hold against unauthorised access, loss, or disclosure. These include the use of secure server infrastructure, encryption of data in transit, and restricted internal access to personal data on a need-to-know basis.

However, no method of transmission over the internet or electronic storage is completely secure. While we strive to use commercially acceptable means to protect your personal data, we cannot guarantee its absolute security. You are responsible for keeping any access credentials to our Site confidential.

## **10. Disclaimers and Limitation of Liability**

The Site and all Content are provided on an "as is" and "as available" basis without any warranty of any kind, either express or implied, including but not limited to implied warranties of merchantability, fitness for a particular purpose, or non-infringement.

To the fullest extent permitted by applicable law, the Institute, its directors, employees, and agents shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or in connection with your use of, or inability to use, the Site or its Content. This includes, without limitation, any loss of data, revenue, profits, or business opportunity.

Nothing in these Terms shall exclude or limit liability for fraud, death or personal injury caused by negligence, or any other liability that cannot be excluded or limited under applicable law.

## **11. Indemnification**

You agree to indemnify, defend, and hold harmless the Institute and its officers, directors, employees, agents, and licensors from and against any claims, liabilities, damages, losses, costs, and expenses (including reasonable legal fees) arising out of or in connection with your use of the Site, your violation of these Terms, or your infringement of any rights of a third party.

## **12. Termination**

The Institute reserves the right, in its sole discretion, to suspend or terminate your access to the Site at any time and without notice, including where you are found to have breached these Terms or where we are required to do so by law. Upon termination, all rights granted to you under these Terms will immediately cease.

Provisions of these Terms that by their nature should survive termination — including, without limitation, disclaimers, limitation of liability, indemnification, and applicable law — shall survive any termination of your access to the Site.

## **13. Applicable Law**

These Terms, and all non-contractual disputes or claims arising out of or in connection with them, shall be governed by and construed in accordance with English law. The courts of

England and Wales shall have exclusive jurisdiction to settle any dispute or claim arising out of or in connection with these Terms or their subject matter.

## **14. Your Rights Under Data Protection Law**

Under UK GDPR, you have a number of rights in relation to your personal data, including the right to: access a copy of the personal data we hold about you; request correction of inaccurate or incomplete data; request erasure of your personal data in certain circumstances; object to or restrict our processing of your data; and request that we transfer your data to another organisation (data portability).

To exercise any of these rights, or if you have a question or complaint about our privacy practices, please contact us at: [privacy@hyaminstitute.net](mailto:privacy@hyaminstitute.net). You also have the right to lodge a complaint with the Information Commissioner's Office (ICO), the UK supervisory authority for data protection matters, at [www.ico.org.uk](http://www.ico.org.uk).

## **15. Our Blog**

The Institute publishes a blog on the Site to share news, insights, and updates relating to our work. The blog is freely accessible to all visitors without any requirement to register, subscribe, or provide personal information of any kind. We believe that access to information should not come at the cost of your privacy.

We do not use the blog to:

- collect email addresses.
- track reading behaviour or
- build user profiles.

No subscription, login, or account creation is required to read any blog content. Any comments or discussion features, if made available, will clearly state what information is collected and how it is used before any submission is made.

All blog content is the intellectual property of the Institute and is protected by copyright. You are welcome to share links to blog posts, but reproduction of the full text or substantial portions without our written permission is not permitted.

## **16. Contact Us**

If you have any questions about these Terms or wish to exercise any of your rights under data protection law, please contact us at:

HYAM TECHNOLOGIES LTD

Website: [www.hyaminstitute.net](http://www.hyaminstitute.net)

Email: [privacy@hyaminstitute.net](mailto:privacy@hyaminstitute.net)

## **17. Updates to These Terms**

The Institute reserves the right to amend these Terms at any time. Any changes will be posted on this page with an updated revision date. Your continued use of the Site following the posting of any changes constitutes your acceptance of the revised Terms.

We encourage you to review these Terms periodically to stay informed of any updates. Material changes will be brought to your attention where reasonably practicable, for example, by a notice on the Site's homepage.

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These terms were last updated 6th March 2026